Replacing the Batteries in the Fortress LI 360 and LI 460

This FTS describes how to replace the batteries in Fortress LI 360 and LI 460 units.

Batteries should be replaced by a qualified technician. If you have any questions or problems, please call BEST's Technical Support Center at 800-356-5737. (Outside of the U.S. and Canada, call your local BEST office.)

To replace the batteries, you will need the following:

- Needle Nose Pliers
- Black Electrical Tape
- Phillips Screwdriver 6" long below handle*

*Note: The screwdriver should be six inches long below the handle so you can replace the inside screws easily. Using a magnetic screwdriver makes removing and replacing the screws easier.

Before you go on to Section 1, read the important safety warnings on the next page.

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IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS

This publication contains important instructions that should be followed during battery replacement.

AWARNING

The batteries used in this system are capable of producing dangerous voltages and high currents. They may cause severe injury if terminals are shorted together or to ground (earth). Extreme care must be taken to avoid electrical shock and burns from contacting battery terminals or shorting terminals during battery replacement.

BEST's batteries come with a one-year warranty. Using batteries not supplied by BEST invalidates any BEST service agreement.

A qualified technician who is familiar with the Fortress should replace the batteries. The technician must take these precautions:

- 1. Protective clothing and eye wear must be worn. Batteries contain caustic acids and toxic materials and can rupture or leak if mistreated. Remove rings and metal wristwatches or other jewelry. Don't carry metal objects in pockets where they can fall into the UPS.
- 2. Tools must be insulated so that they will not short battery terminals. At no time can a tool be allowed to short a battery terminal to another battery terminal or to the UPS cabinet. Do not lay tools or metal parts on top of batteries.
- 3. When connecting cables, never allow a cable to short across a battery's terminals or the string of batteries or to the UPS cabinet.
- 4. Align the cables on the battery terminals so that the connector will not contact any part of the UPS cabinet even if the battery is moved. Keep the cable away from any sharp metal edges.
- 5. Install the battery cables so they cannot be pinched by the UPS cabinet.

Section 1: Removing the Fortress' Cover

- 1. Before you replace the batteries, shut off the equipment plugged into the Fortress and unplug the equipment.
- 2. Next, follow these three steps:
 - Turn the On/Off (1/0) switch on the back of the Fortress off (to 0).
 - Unplug the Fortress.
 - Remove the power cord from the back of the UPS.
- 3. Carefully turn the Fortress on its side, and look at the bottom of the UPS. Remove the four screws and washers in the corners (shown in Figure 1 below). **Note:** Some models do not have washers.

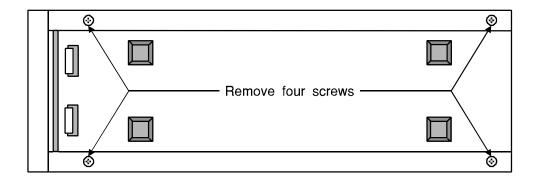


Figure 1

- 4. Stand the Fortress on its feet again.
- 5. Slide the UPS cover back until it comes off.

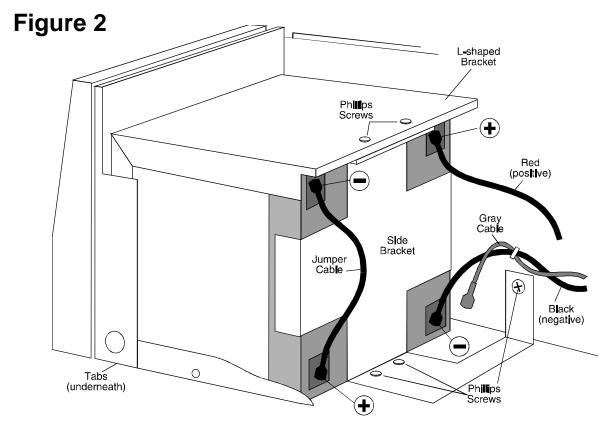
Section 2: Removing the Batteries

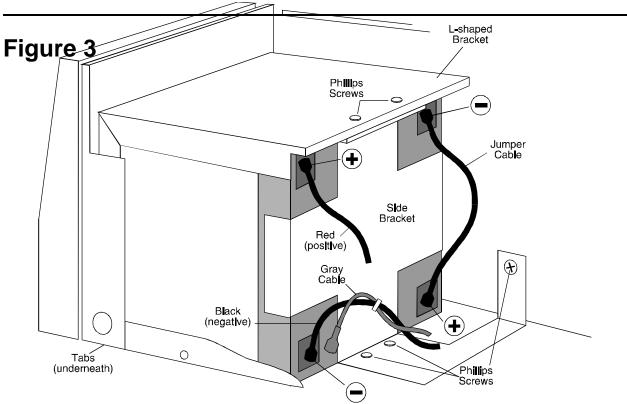
The figures on the next page show the batteries and battery connections. Follow the instructions below to find the figure for your Fortress.

Compare your UPS to the three figures on the next two pages.

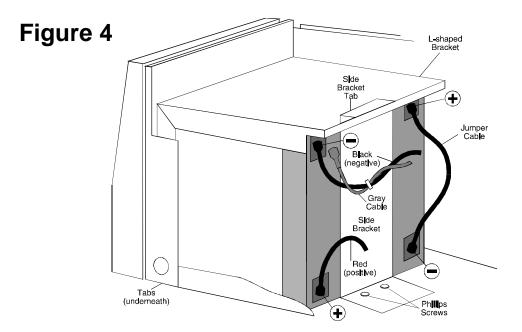
- If the two battery brackets are fastened together on top with screws: If the jumper cable is on the left side of the batteries (the side away from the circuit board), refer to Figure 2. If the jumper cable is on the right side of the batteries (the side closest to the circuit board), refer to Figure 3.
- If the two battery brackets are fastened together on top with a tab and slot, refer to

Figure 4.





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Check the figure for your UPS and continue with step 6.

6. Using the needle nose pliers, disconnect the negative (black) cable from the battery by gently pulling the connector up, away from the battery terminal. (Pull the cable down and away from terminal if your UPS looks like Figure 4.) **Note:** The gray cable attached to the negative cable is not connected.

Put a piece of black electrical tape over the end of the black cable so it cannot accidentally touch another metal part.

7. Now, turn the On/Off switch on the back of the Fortress on (to 1) for about four seconds to discharge the capacitor. (The capacitor is discharged when the display and lights are no longer lit.) Then, turn the switch off again.



Make sure you turn the switch off before you continue. When you connect the new batteries, there will be dangerous voltage inside the UPS if the On/Off switch is on. This is true because the UPS battery supplies power even if the UPS is not connected to its AC input source.

- 8. Use the needle nose pliers to remove the short jumper cable connecting the batteries together (see the figure that shows your UPS).
- 9. Disconnect the positive (red) cable using the needle nose pliers.

Put a piece of black electrical tape over the end of the red cable so it cannot accidentally

touch another metal part.

10. If your UPS looks like **Figure 2 or 3**, follow the steps in the **first column** below. If your UPS looks like **Figure 4**, follow the steps in the **second column** below. Read the caution below before you remove the batteries from the UPS.



Make sure that the battery terminals do not touch the cabinet or any metal part. Assume that the old batteries are fully charged, and use the same precautions you would use when handling new batteries. Batteries contain lead. Dispose of the old batteries properly. Do not dispose of a battery or batteries in a fire; the battery may explode. Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

If your UPS looks like Figure 2 or 3:

If your UPS looks like Figure 4:

To reduce the chance of shorting across the battery terminals, put a piece of electrical tape over one terminal on each battery

- b. Refer to Figure 2 or 3 to find the Phillips screws holding the battery brackets in place. Remove all **five** screws and washers.
- c. **Remove the side bracket first.** To remove the bracket, slide it carefully away from the batteries and lift it out.
- **NOTE:** When you remove the L-shaped bracket, the top battery may lift out with the bracket. If it does, make sure you do not drop the battery. The battery fits tightly in the bracket so it will not shift when the UPS is moved.
- d. Now, remove the top (L-shaped) bracket. (**Note:** Some units do not have an L-shaped bracket; instead, these units have a bracket that fits on top of the batteries. Remove this bracket.)
- e. Note the arrangement of the batteries and their terminals. When you put the new batteries in (in step 11), use the same arrangement.

NOTE: If your UPS looks like **Figure 3**, the positive and negative terminals on your new batteries may not match the drawing in Figure 3. Follow the instructions in steps 13 and 17 carefully when you connect the new batteries.

f. Lift the old batteries out of the unit.

- b. Refer to Figure 4 to find the Phillips screws holding the battery brackets in place. Remove **both** screws.
- Before you remove the old batteries, note the arrangement of the batteries and their terminals.
 When you put the new batteries in (in step 11), use the same arrangement.
- d. Remove both brackets and both batteries at one time.

First, slide the batteries and brackets to the right until you can lift the bottom tabs of the L-shaped bracket through the slots in the bottom of the unit.

Place one hand between the batteries and the circuit board; place your other hand on the other side of the batteries. Lift both batteries straight upward about one inch; then, pull the batteries and brackets toward yourself (not upward) to remove them from the unit.

Section 3: Replacing the Batteries

11. If your UPS looks like **Figure 2 or 3**, follow the steps in the **first column** below. If your UPS looks like **Figure 4**, follow the steps in the **second column** below.

If your UPS looks like Figure 2 or 3:

If your UPS looks like Figure 4:

- a. Put the new batteries in place. The figure for your UPS (Figure 2 or 3) shows how the batteries should be arranged and where the battery terminals should be.
- **NOTE:** If your UPS looks like **Figure 3**, the positive and negative terminals on your new batteries may not match the drawing in Figure 3. Follow the instructions in steps 13 and 17 carefully when you connect the new batteries.
- b. To reduce the chance of shorting across the battery terminals, put a small piece of electrical tape over one terminal on each battery.
- c. Put in the L-shaped bracket that goes over the top and one side of the batteries. Make sure that the L-shaped bracket fits into the two slots in the bottom of the UPS; then, put the side bracket back in place.
- **NOTE:** If you do not have an L-shaped bracket, put the top bracket back in. To do this, put the tab in the top bracket in the slot in the front of the UPS.
- d. Now, use the five Phillips screws to attach the side bracket to the L-shaped bracket, the bottom of the UPS, and the side of the UPS.
 - Put the top two screws in first.
 - Use the two shortest screws to attach the side bracket to the bottom of the UPS.
- e. Remove the electrical tape from the battery terminals.

Assemble the brackets and batteries before placing them into the unit.

- a. Place one battery on top of the other. Figure 4 shows how the batteries should be arranged and where the battery terminals should be.
 - To reduce the chance of a short across the battery terminals, put a small piece of electrical tape over one terminal on each battery.
- b. Place the side bracket's tab through the slot on the L-shaped bracket.
- c. Slide the brackets over the batteries. Figure 4 shows how the batteries and brackets should be arranged.

Place both batteries and both brackets into the unit at one time.

- d. Grasp both batteries and brackets firmly and place them into the unit. Then, place the tabs on the L-shaped bracket into the two slots in the bottom of the UPS.
- e. Press the side bracket snugly against the batteries; then, use the two Phillips screws to attach the bracket to the bottom of the UPS.
- f. Remove the electrical tape from the battery terminals.

- 12. Before you connect any battery cables, make sure the On/Off switch on the back of the unit is still off.
- 13. Remove the tape from the positive (red) cable. Use the needle nose pliers to reconnect the **red cable** to the **positive** (**red**) **terminal**.

NOTE: If your UPS looks like Figure 3, the locations of the positive and negative terminals on your new batteries may not match the drawing in Figure 3.

MAKE SURE THAT YOU CONNECT THE RED CABLE TO THE POSITIVE (RED) TERMINAL.

- 14. Reconnect the short jumper cable as shown in the figure for your UPS.
- 15. Find the black (negative) cable attached to a gray cable.
- 16. Next, hold the gray cable's connector to the remaining battery terminal for five seconds. (**Do not connect the gray cable.**) This recharges the capacitor so there will not be an arc when you connect the negative battery cable.
- 17. Now, remove the tape from the black cable and use the needle nose pliers to connect the **black cable** to the **negative (black) terminal.**

NOTE: If your UPS looks like Figure 3, the locations of the positive and negative terminals on your new batteries may not match the drawing in Figure 3.

MAKE SURE THAT YOU CONNECT THE BLACK CABLE TO THE NEGATIVE (BLACK) TERMINAL.

Section 4: Replacing the Fortress' Cover

- 18. As you put the cover back on the UPS, make sure the vent holes are on the side opposite the circuit boards. To secure the cover, carefully turn the Fortress on its side and put the four cover screws back in the bottom of the UPS.
- 19. Stand the Fortress on its feet again.
- 20. Plug the Fortress' power cord back into the UPS and the input receptacle.
- 21. Turn the Fortress On/Off switch on (to 1). To make sure the UPS' battery is fully charged, let the UPS charge the battery for at least 6.5 hours. (The battery charges automatically whenever the "Line" light is on.)
- 22. To finish the procedure, follow these three steps:
 - Turn the Fortress On/Off switch off (to 0).
 - Turn off the loads (the equipment the Fortress protects) and plug them into the UPS' receptacles.
 - Turn the Fortress On/Off switch on (to 1), and switch on the equipment plugged into the UPS.